

# WSQ People Change Management

## Description

This course sets out the skills and abilities to work with team leaders to manage change processes. It also includes facilitating innovation at the workplace, implementing change strategies and processes and evaluating the impact of change

## Who is this Course For?

This training is relevant to anyone with supervisory and managerial responsibilities and targets change agents in all sectors. The job role should be someone who wish to drive changes within the organization through (i) identify and initiate opportunities for change in the organisation; (ii) enable others to embrace process and organisation change; (iii) challenge the status quo and promote innovation; and (iv) create an environment conducive to change.

## Course Objectives

By the end of this course, learners will be able to:

- Identify legal, ethical, and organisational considerations in change management.
- Apply relevant policies, procedures, codes of practice, and industry standards.
- Explain the concepts and value of a learning organisation.
- Identify opportunities for growth and improvement.
- Encourage innovation and enterprising behaviours within teams.
- Differentiate between positive and negative risks.
- Apply change management theories and principles.
- Assign roles and responsibilities for change strategies.
- Collaborate with leaders to plan and manage consequences of change.
- Recognise systems and behaviours that support or hinder implementation.
- Identify competencies to help individuals and teams adapt.
- Stay updated on change management practices through continuous learning.
- Analyse data and feedback to ensure change delivers desired outcomes.
- Develop and refine systems to share lessons learned for future improvement.

## Course Duration

**16 Hours**

## Course Reference No.

**TGS-2019504486**

## Mode of Training

**Classroom**

## Funding Validity

**Till 22 Aug 2027**

**Full Fee \$650**

(Subject to 9% GST)

Pricing	Funding	NETT Fee (After GST)
SME OR SINGAPOREAN AGE 40 AND ABOVE	70%	\$253.50
NON-SME OR SINGAPOREAN AGE 21 TO 39 OR PR	50%	\$383.50
Subsidies available: SFC, SFEC, PSEA		



# Course Content

## **Learning Unit 1: Innovation and Change**

- Introduction of change and innovation
- Forces for change
- Considerations prior to introduce change

## **Learning Unit 2: Foster an Innovative Change Culture**

- Create a learning organisation
- Encourage a culture of innovation
- Change management models
- Collaborate with stakeholders
- Overcome resistance to change
- Communicate plan for change implementation

## **Learning Unit 3: Monitor and Evaluate Change**

- Monitor change
- Evaluate change

