

WSQ People Development: Dare To Care – Level 4



 COURSE DURATION
16 Hrs

 COURSE REFERENCE NO.
TGS-2022015538

 MODE OF TRAINING
Classroom

 FUNDING VALIDITY
Till 04 Sep 2026

Managers often lack the skills to systematically identify current and future job needs for themselves and their teams. This training equips them with the necessary tools to plan and develop their own and their team's professional growth, including the application of coaching models.

Course Objectives

By the end of this course, learners will be able to:

- Adopt appropriate strategies and methods to identify team leader's competencies
- Facilitate team leader's learning opportunities to enhance performance
- Apply effective coaching strategies to enhance team leader's performance
- Adopt appropriate methods to review and improve coaching outcomes

Who Is This Course For

- This training is relevant to managers from all levels and from any industrial sectors or businesses

FULL FEE

\$600

(Subject to 9% GST)

NETT FEE AFTER FUNDING

\$234

SME OR Singaporean age 40 and above (Subject to 9% GST)

70% Course Fee Funded

\$354

Non-SME OR Singaporean age 21 to 39 OR Singapore PR

(Subject to 9% GST)

50% Course Fee Funded

Subsidies Available
Individual

SkillsFuture Credit
PSEA



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Website

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Course Content

Learning Unit 1: Know Your Team's Capability

- Roles and responsibilities of a department manager
- Methods and tools to identify skills requirement of your team
- Relevant and professional codes of practices pertaining to your industry
- Impact of organisational strategies and business plans on team's competency and requirements

Learning Unit 2: Enhance Team Leader's Performance

- Line manager roles and accountabilities for implementing talent management processes
- Models, methods and tools for identifying, assessing and managing talent
- Develop facilitation skills to lead and develop team plans and business strategies
- Capability development approaches for team leaders to identify areas for improvement

Learning Unit 3: Coach and Mentor Team Leaders

- Types of Coaching models and definition of coaching
- Types of Mentoring models and definition of mentoring
- Recognise and manage the emotional states of your coachee/mentee when interacting with them.
- Evaluate and assess effectiveness of coaching and mentoring



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