

# WSQ

## People Development: Dare To Care – Level 4



COURSE DURATION

**16 Hrs**

COURSE REFERENCE NO.

**TGS-2022015538**

MODE OF TRAINING

**Classroom**

FUNDING VALIDITY

**Till 04 Sep 2026**

Managers often lack the skills to systematically identify current and future job needs for themselves and their teams. This training equips them with the necessary tools to plan and develop their own and their team's professional growth, including the application of coaching models.

### Who Is This Course For

- This training is relevant to managers from all levels and from any industrial sectors or businesses

### Course Objectives

By the end of this course, learners will be able to:

- Adopt appropriate strategies and methods to identify team leader's competencies
- Facilitate team leader's learning opportunities to enhance performance
- Apply effective coaching strategies to enhance team leader's performance
- Adopt appropriate methods to review and improve coaching outcomes

FULL FEE

**\$600**

(Subject to 9% GST)

NETT FEE AFTER FUNDING

**\$234**

SME OR Singaporean age 40 and above (Subject to 9% GST)

70% Course Fee Funded

**\$354**

Non-SME OR Singaporean age 21 to 39 OR Singapore PR

(Subject to 9% GST)

50% Course Fee Funded

Subsidies Available  
Individual

SkillsFuture Credit  
PSEA

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Website

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## People

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#### Course Content

##### Learning Unit 1: Know Your Team's Capability

- Roles and responsibilities of a department manager
- Methods and tools to identify skills requirement of your team
- Relevant and professional codes of practices pertaining to your industry
- Impact of organisational strategies and business plans on team's competency and requirements

##### Learning Unit 2: Enhance Team Leader's Performance

- Line manager roles and accountabilities for implementing talent management processes
- Models, methods and tools for identifying, assessing and managing talent
- Develop facilitation skills to lead and develop team plans and business strategies
- Capability development approaches for team leaders to identify areas for improvement

##### Learning Unit 3: Coach and Mentor Team Leaders

- Types of Coaching models and definition of coaching
- Types of Mentoring models and definition of mentoring
- Recognise and manage the emotional states of your coachee/mentee when interacting with them.
- Evaluate and assess effectiveness of coaching and mentoring



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