

Systems Thinking for Professional Growth

SOFTSKILL

ADVANCED

SOA: Systems Thinking Application

Description

This course is designed for professionals across a wide range of industries who want to learn systems thinking and its application to complex cause-and-effect relationships of systems and processes across the organization. Whether you are a manager, team leader, department head, or business owner, this course will provide you with practical tools, models, and approaches to evaluate systems based on effectiveness, value creation to meet organizational goals and outcomes.

Who is this Course For?

Managers, Leaders, Team Leads, Entrepreneurs, and Professionals who are keen to understand the big picture of a challenge and gain the skills to look at a problem afresh with systems thinking.

Course Objectives

By the end of this course, learners will be able to:

- Describe Systems Thinking in an Organization where the benefits can be identified to enhance performance.
- Examine problems in a macro setting that affect an organization from attaining its goals aligned to its mission, vision and values.
- Apply Systems Thinking applicable to the interconnection between functions and departments in organizations.
- Determine issues from the performance of a system applications and use problem-solving techniques to come up with selected solutions, based on informed decision-making.
- Review the effectiveness of selected solutions through a criteria-based evaluation process.

Course Duration

16 Hours

Course Reference No.

TGS-2025059851

Mode of Training

Classroom

Funding Validity

Till 10 Oct 2027**Full Fee \$950****(Subject to 9% GST)**

Pricing	Funding	NETT Fee (After GST)
SME OR SINGAPOREAN AGE 40 AND ABOVE	70%	\$370.50
NON-SME OR SINGAPOREAN AGE 21 TO 39 OR PR	50%	\$560.50

Subsidies available: SFC, SFEC, PSEA & UTAP

Course Content

Learning Unit 1: Explore Factors Affecting Organisation's Performance

- Differentiating System Thinking and Critical Thinking
- The Impact of Systems Thinking on Personal and Organisational Development
- Application of System Thinking across Organisations

Learning Unit 2: Examine Interconnection of Systems and Processes

- Identifying Challenges and Problems Organisations face in a Macro Situation
- Analysing Challenges and Problems Organisations face in a Macro Situation

Learning Unit 3: Employ Solutions to System Applications

- Interrelationships of Systems and Processes
- Systems Thinking Application Tool

Learning Unit 4: Evaluate Effectiveness of Solutions to System Thinking Applications

- Criteria to Assess the Effectiveness of Solutions

